

# RockIT Web Portal Software Update - Live 18/3/2022

Dear RockIT Clients

We would like to inform you of the recent updates to the Web Portal which have been rolled out. See the summary and list below for further details.

## Summary of Update Items

- 1) Login Shared Administration Account – New Administrator Alias
- 2) Activity – Updated Filter
- 3) Activity – Additional Page Features
- 4) Legal – Updated Documentation

# What's New

## RockIT Web Portal Software Update - Live 18/3/2022

### UPDATE 1

#### Login Shared Administration Account – New Administrator Alias

Clients can assign more than one administrator to manage your web portal account with a unique login. This enables the tracking of which administrators have completed what actions.

**Login**  
Hello! Log in with your email.

Email address:

Password:

Using a [shared account?](#)

**LOG IN**

Don't have an account? [Register](#)      Can't Login? [Click Here](#)

## UPDATE 2

### Activity – Updated Filter

The Lock Activity page under Action has an updated filter option for the Request activity that is triggered when a user taps on a lock within the App. Click on Request to get a pop up of all related information from that Access Event such as location and battery.

By further selecting the fields Lock Name , Performed On and User, it is possible to identify who accessed what lock where and when.

Lock Activity (8)
ACCESS EVENTS

Pick a date range:

Mar 14, 2022 - Mar 21, 2022

DAY

WEEK

MONTH

6 MONTHS

12 MONTHS

Maximum 12 months difference allowed.

Lock Name	Action	Performed On
<input type="text" value="Lock Name"/>	Request	Anytime
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	All	16-Mar-2022 10:20:47 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	All Unlock Events	16-Mar-2022 10:18:55 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	All Permission Events	16-Mar-2022 10:16:24 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	All KeyRack Events	16-Mar-2022 10:14:46 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	Request	16-Mar-2022 10:14:46 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	Unlocked	16-Mar-2022 10:14:46 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	Shackle Removed	16-Mar-2022 10:14:46 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	Locked	16-Mar-2022 10:14:46 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	Battery	16-Mar-2022 10:14:46 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	Lock Activation	16-Mar-2022 10:14:46 am NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Created	15-Mar-2022 02:54:51 pm NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Deleted	15-Mar-2022 02:54:51 pm NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Lock Status	15-Mar-2022 02:54:10 pm NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Lock Deactivation	15-Mar-2022 02:54:10 pm NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Permission Granted	15-Mar-2022 02:54:10 pm NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Permission Revoked	15-Mar-2022 02:54:10 pm NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Lock Details Modified	15-Mar-2022 02:53:35 pm NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Heartbeat	15-Mar-2022 02:53:35 pm NZDT
AL HD Padlock Demo DI (HSC-GCR-MBOR) <a href="#">(Activity Details)</a>	Peg Removed	14-Mar-2022 11:58:46 am NZDT
AL HD Padlock Demo DI (HSC-GCR-MBOR) <a href="#">(Activity Details)</a>	Peg Returned	14-Mar-2022 11:58:46 am NZDT

Lock Activity (8)
ACC

Pick a date range:

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Maximum 12 months difference allowed.

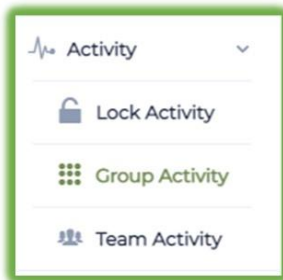
Lock Name	Action	Performed On
<input type="text" value="Lock Name"/>	Request	Anytime
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	Request (Shackle Remove)	16-Mar-2022 10:20:47 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	Request (Unlock)	16-Mar-2022 10:18:55 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	Request (Unlock)	16-Mar-2022 10:16:24 am NZDT
RockIT Smart Lock (ALL-GCR-MCQN) <a href="#">(Activity Details)</a>	Request (Shackle Remove)	16-Mar-2022 10:14:46 am NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Request (Unlock)	15-Mar-2022 02:54:51 pm NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Request (Unlock)	15-Mar-2022 02:54:10 pm NZDT
AL HD Padlock Demo BB (HSC-GCR-MCQM) <a href="#">(Activity Details)</a>	Request (Unlock)	15-Mar-2022 02:53:35 pm NZDT
AL HD Padlock Demo DI (HSC-GCR-MBOR) <a href="#">(Activity Details)</a>	Request (Shackle Remove)	14-Mar-2022 11:58:46 am NZDT

## UPDATE 3

### Activity – Additional Page Features

The new Group Activity and Team Activity pages allow the administrator to view what changes have occurred including, actions where permissions have been created, added, modified, removed and deleted.

This is a quick way to monitor administrator activity. Such as how many new users were added for the month and who has been removed. This data can be exported into a csv or pdf file for further reporting and analysis. It can assist with general house keeping and maintaining data integrity.



## UPDATE 4

### Legal – Updated Documentation

The Terms of Use & Privacy Policy documentation have been updated.

